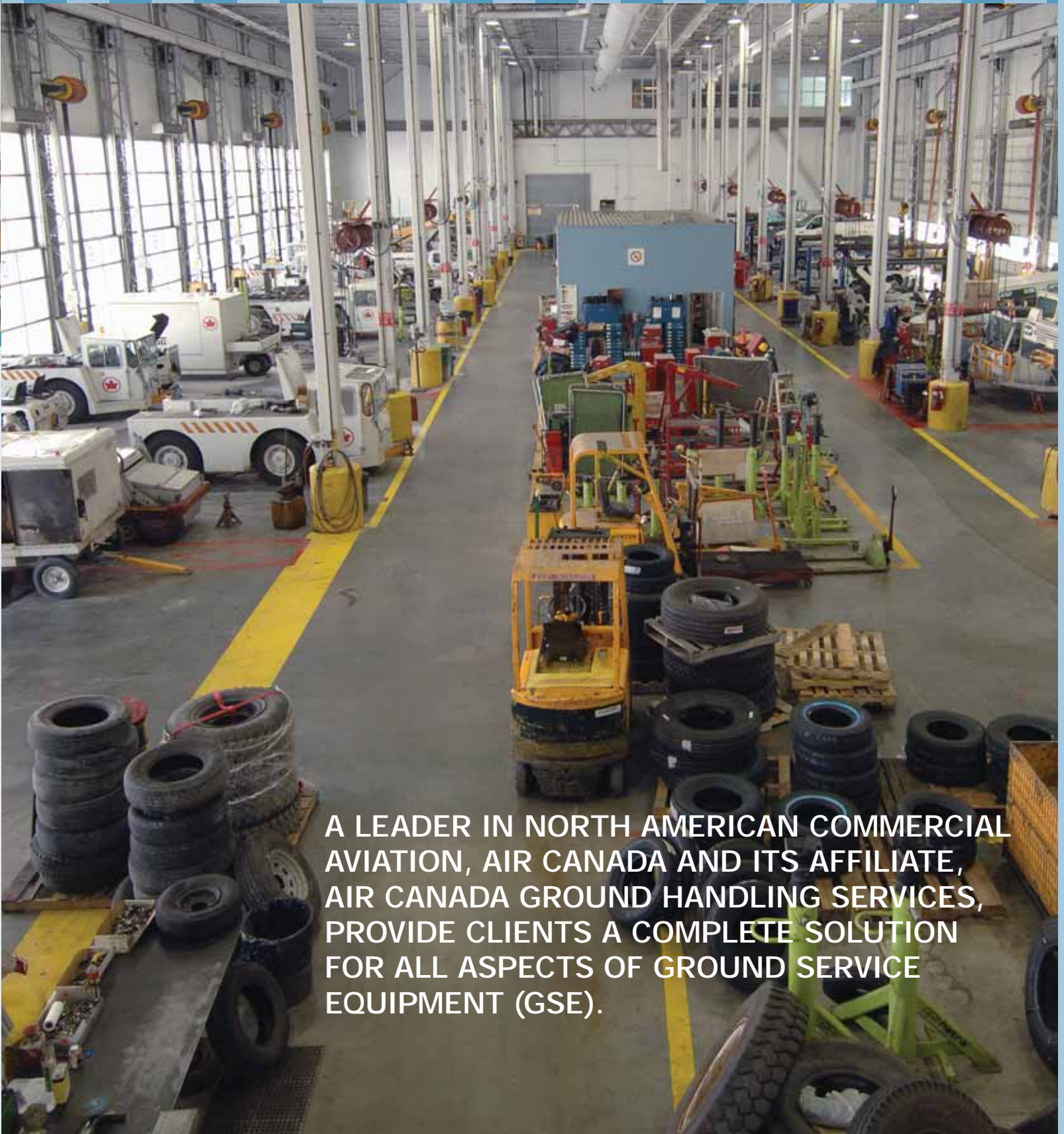


Ground Support Equipment and Services



A LEADER IN NORTH AMERICAN COMMERCIAL AVIATION, AIR CANADA AND ITS AFFILIATE, AIR CANADA GROUND HANDLING SERVICES, PROVIDE CLIENTS A COMPLETE SOLUTION FOR ALL ASPECTS OF GROUND SERVICE EQUIPMENT (GSE).



“Efficient ground support equipment and services are central to maintaining a competitive operation. We’re committed to providing our clients the very best in terms of guidance, technology, and hands-on service, to ensure they achieve the operational results they’re looking for.”

Chantal Baril,
President and Chief Executive Officer,
Air Canada Ground Handling Services

At ACGHS, we understand the uniquely competitive nature of the airline business. Our solutions transcend the boundaries of traditional GSE by providing strategic counsel that enables clients to better manage their resources, and streamline their operations.

At ACGHS, we put safety and security first. We’re a trusted partner for industry leaders like Air Canada and Air Canada Jazz, as well as airport facilities seeking out competitive solutions for all aspects of ground support equipment and service.

Our comprehensive, web-based, fleet management system enables you to better manage maintenance expenditures and capital planning, providing you the information you need to make timely, effective and knowledgeable fleet decisions.

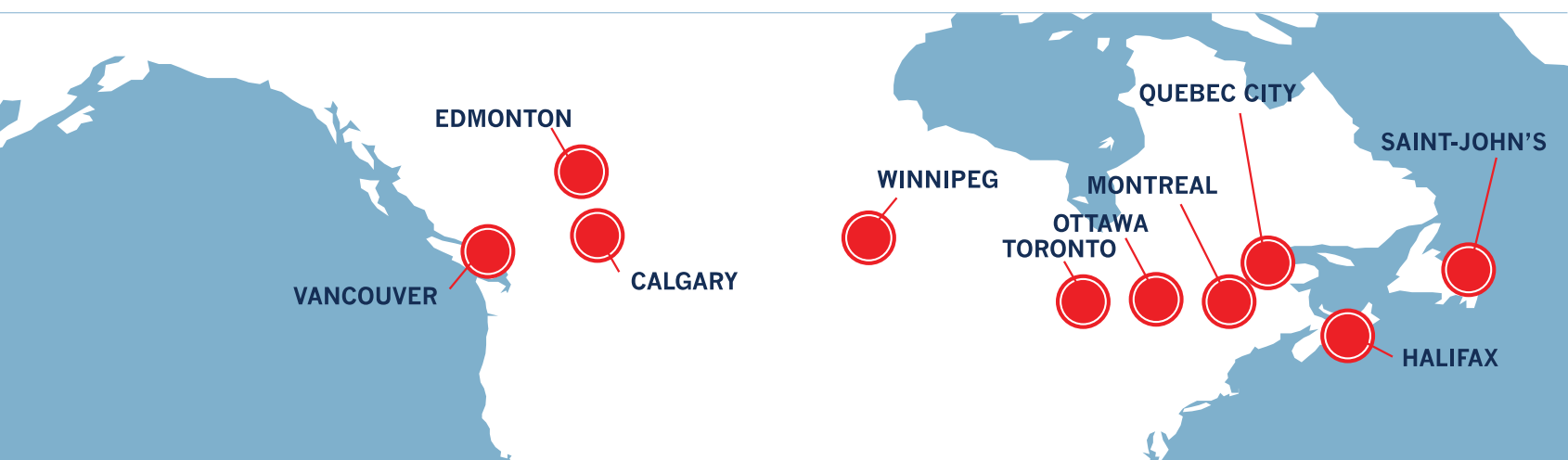
We work directly with your operators, providing valuable insight into to how to best manage GSE, and other equipment, to

ensure peak performance and greater productivity. When required, ACGHS has the experience and expertise to provide a range of training solutions, ensuring your workforce has the requisite knowledge to meet whatever operational challenges they face.

We enable clients to prioritize effectively and identify potential problems early, thereby saving time and resources throughout the operation. Working with ACGHS means a proactive approach to mission-critical tasks, backed by a team whose experience and know-how are second to none.

Providing on-time, safe and secure service are the hallmarks of ACGHS. We’re located where you need us, with highly qualified teams and facilities in 10 airport centers.

ACGHS has state-of-the-art facilities and fully operational teams at: YVR, YEG, YYC, YWG, YOW, YYZ, YUL, YQB, YHZ, and YYT. In many cases our facilities are open 24/7.





ACGHS: A complete service supply solution:

Whether you're looking for a full-service solution, or a tailored program to answer your specific requirements, ACGHS can build a custom solution to meet your needs.

We provide world-class fleet management that includes inventory control, parts warehousing and warranty programs. Our partners benefit from our volume purchasing power, and gain the advantage of our unique affiliations with airlines and airport authorities. We provide an expert, stable and experienced workforce with unparalleled technical experts in all areas of ground handling and airport facilities.

ACGHS GSE is a 'Safety first' organization with a constant focus on listening and reacting to our customers' needs. While market-driven, we are able to provide your company with personalized service, delivered by a dedicated team committed to improving the efficiency of your operation.

OUR SERVICES INCLUDE:

Comprehensive preventive maintenance programs

Maintenance audits ensure equipment is monitored and maintained through scheduled inspections

All maintenance programs are created specific to equipment type and operating environment

Inspections are tracked and reported by computerized management systems

Regular audits ensure all work is of the highest quality performed to customer specifications

Maintenance programs include both scheduled and unscheduled repairs, based on world-class fleet maintenance methodologies

Equipment performance reporting and fleet management system

Web-based maintenance and asset tracking system provides performance and cost reporting

Asset tracking management in real-time

Maintenance forecasts (preventive and non-preventive)

Equipment "up" and "down" time

Operating hours and cycles

Cycle and "per-utilization period" costs

Buyer-specified custom reports

Access to ad-hoc maintenance and cost reports

Repair services

PMI programs

Planned repairs

Equipment modifications and upgrades

Unplanned repairs

Ad hoc maintenance services

Extended hours

Accuracy and quality the first time around

Equipment refurbishing

Paint shop

Propane fuel system conversion and maintenance

Facility maintenance

Baggage belt systems

Passenger loading bridges

Fixed, facility-based aircraft support equipment (ground power, pre-conditioned air, potable water, etc.)

Volume discount on parts purchase

Single source parts inventory supply management

Expertly managed and established supply chain

Warranty programs

Ramp access

Employees with full security screening and clearance

Direct ramp access at ten major Canadian stations

Knowledgeable and experienced workforce dedicated to GSE

Technicians

Mechanics

Electricians

Millwrights

Administrative support

Managers

Headquarters technical and administrative support

Equipment rentals



AIR CANADA  ACGHS

TO FIND OUT MORE ABOUT HOW ACGHS
CAN STREAMLINE YOUR OPERATIONS WITH
A CUSTOM CRAFTED SOLUTION, CONTACT:

www.acghs.com

info@acghs.com

1-877-612-2323

BY MAIL

ACGHS | **Head Office**

Air Canada Centre YUL 1246

P.O. Box 14000, Station Airport

Dorval, Quebec H4Y 1H4

Canada

ACGHS | **Sales and Marketing**

YYZ 2131

3111 Convair Drive Annex

Mississauga, Ontario L5P 1C2

Canada